

# MORENO VALLEY UTILITY UNDERSTANDING YOUR SOLAR BILL

As a not-for-profit agency, the Moreno Valley Utility (MVU) provides safe, reliable, and economical public electric service with a focus on innovative customer solutions, infrastructure enhancement, community development, and environmentally responsible resource management. MVU is one of two electric service providers for the City of Moreno Valley, whose service area covers much of the south-eastern portion of the city.

## 1. CUSTOMER INFORMATION

## 2. ACCOUNT INFORMATION

## 3. YOUR ACCOUNT SUMMARY

Any prior account balance, payments received, balance forward and current charges are located here. This information provides your total charges and account balance.

## 4. SPECIAL MESSAGE/INFORMATION

## 5. SUMMARY OF CURRENT CHARGES

Your electric charges for the billing period are located here.

Most residential customers will see the following electric charges:


- Basic Charge – base charge for providing a meter and associated services, such as meter reading and customer services.
- Energy Used - amount of energy used calculated in kilowatt hours.
- Excess Generated - amount of energy generated above what was used.
- Net - the difference between the amount of energy used and energy generated.
- Energy Charges – all residential customers are charged on a Tier structure based on the time of year and time of day of service. See MVU Rates.
- Public Purpose – This charge recovers costs for administering state mandated programs such as discounts and energy efficiency programs.
- CA Energy Resource Charge – also referred to as the State Energy Surcharge - a pass-through fee collected by the State of California for research into alternative sources of renewable energy.
- Utility Users Tax – (UUT) is a 5.75% charge on utility activity in Moreno Valley that is assessed on energy, water, sewer, cable, wireless and telephone charges.

## 6. TOTAL CHARGES

## 7. DAILY AVERAGE USAGE

This graph provides a view of your average kilowatt hour usage over 12 months as well as the average from two years prior.

## 8. PAYMENT STUB



**ENERGY STATEMENT for:**  
1 Smith, John  
222 Westerly Way  
Moreno Valley CA 92551-0602

Questions about your bill?  
24 HR Customer Service:  
(844) 341-6469  
Pay by Phone: (844) 527-3053

Account Number: 000000000 2  
Statement Date: 11/15/23 Service  
Address: 222 Westerly Way  
Due Date: 11/30/23  
Rate Schedule: Residential - Rate A - NEM 2.0

**3** Your Account Summary

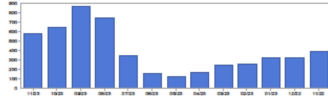
Previous Balance	\$210.27
Payment (s) Received	(\$210.27)
Balance Forward	\$0.00
Total Current Charges	\$197.29
Actual Account Balance	\$197.29

**4** MVU Message Board: Save Paper, Save Time—Sign up for Ebills! Safe, no touch bill delivery. Just fill out the back of payment stub below and insert with your payment or send request by email to: mvutility@moval.org.

**5** Current Charges Bill Period: 10/05/23 to 11/04/23 30 days

Basic Charge - Single Family	30 Days @ \$0.031	\$0.93
Energy Charges - per kWh		
Tier 1 Winter	375 kWh X \$0.2676	\$100.35
Tier 2 Winter	200 kWh X \$0.35063	\$70.13
Public Purpose	680 kWh X \$0.02205	\$14.99
CA Energy Resources Surcharge	575 kWh X \$0.0003	\$0.17
Utility Users Tax	5.75%	\$10.72

**7** Your Daily Average Electric Usage (kWhs)  
2 Years ago: 16.45 Last year: 16.69 This month: 22.67




**6** Total Electric Charges

Other Charges	\$197.29
Miscellaneous Charges and Adjustments	\$0.00
<b>Total Current Balance</b>	<b>\$197.29</b>

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Payment coupon PLEASE RETURN THIS PORTION with your payment. Make checks payable to Moreno Valley Utility

**8** 

14331 Frederick St., Ste 2  
Moreno Valley, CA 92555

Smith, John  
222 Westerly Way  
Moreno Valley CA 92551-0602

Account #: 0000000000 Bill Date: 11/15/23  
Service Address: 222 Westerly Way

Previous Unpaid Balance: \$0.00  
Current Charges Due: Due by: 11/30/23 \$197.29  
Account Balance: \$197.29

Moreno Valley Utility  
Payment Processing Center  
380 N. San Jacinto St.  
Hemet CA 92543-3108

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