



Solar Generator Rebate for Medical Baseline Customers

Public Works Department
MVUtility@moval.org
www.moval.org/mvu

Moreno Valley Utility residential customers enrolled in the Medical Baseline Program will also qualify for the Solar Generator Rebate if the purchase was made within the last 90 days. Eligible applicants may receive a rebate up to \$500 per rebate, per household.

If you have any questions,
please call our 24/7 Customer Service Center at
1.844.341.6469 or visit www.moval.org/mvu

Solar Generator Rebate Qualifications:

- Applicant must be a **Moreno Valley Utility residential customer**.
- Applicant must be enrolled in the MVU **Medical Baseline Program**.
- A valid proof of purchase with the purchase date must be submitted with this application.
- All documentation must be submitted within 90 days of purchase to be eligible for rebate.

Solar Generator Rebate Details:

- **Rebate Amount:** Up to \$500
 - The rebate amount shall not exceed the cost of purchase.
 - Rebate amount excludes taxes, shipping, warranties, and additional add-ons
- **Eligible Equipment:** Portable solar generator systems that include both solar panels and battery storage (minimum capacity of 1 kWh).
- **Ineligible Items:** Gas-powered generators, standard battery packs without solar charging capability, used, refurbished, and resold equipment.
- **Rebate Limit:** One rebate per household.

AFTER COMPLETION, PLEASE RETURN THE APPLICATION TO THE FRONT DESK:

14331 Frederick Street, Suite 2
Moreno Valley, CA 92553

If you have questions, please call our 24/7 Customer Service Center at 1.844.341.6469 or visit www.moval.org/mvu



MORENO VALLEY UTILITY SOLAR GENERATOR REBATE PROGRAM APPLICATION

CUSTOMER INFORMATION

MVU Account Number

First & Last Name

Service Address

Phone Number

Email Address

\$500 - Solar Generator Rebate

Supporting Documents Checklist:

- Proof of Purchase:** A valid proof of purchase with the purchase date is submitted.
- Proof of Enrollment:** Copy of bill or approved Medical Baseline application
- Proof of Equipment:** Pictures of the items showing the serial numbers for portable solar generator systems, including both the solar panels and battery storage (minimum capacity of 1 kWh).

By signing below, I certify under penalty and perjury that the information provided in this application is true and correct under the laws of the State of California.

Applicant Signature: _____ Date: _____

For office use only

NOTES:

AFTER COMPLETION, PLEASE RETURN THE APPLICATION TO THE FRONT DESK:

14331 Frederick Street, Suite 2
Moreno Valley, CA 92553

If you have questions, please call our 24/7 Customer Service Center at 1.844.341.6469 or visit www.moval.org/mvu



SOLAR GENERATOR REBATE PROGRAM APPLICATION REBATE TERMS & CONDITIONS

1. Eligibility:

- a. Applicant must be a current residential customer of MVU.
- b. Applicant must be enrolled in the Medical Baseline Program at the time of purchase and application.
- c. Only one rebate per household will be issued.

2. Qualifying Equipment:

- a. The portable solar generator must include both solar panels and battery storage capable of powering medical or mobility-related devices.
- b. The device must have a minimum capacity of 1 kWh.
- c. Used, refurbished, or resold units do not qualify. Gasoline or diesel-powered generators are not eligible.

3. Rebate Amount:

- a. The rebate amount is up to \$500.
- b. Rebate amount cannot exceed the total purchase cost (excluding taxes, shipping, warranties, and additional add-ons).
- c. Rebates are issued as a one-time credit or check and are subject to available program funds.

4. Application Requirements:

- a. Application must be submitted within 90 days of purchase.
- b. A complete application includes:
 - i. Proof of purchase (sales receipt or invoice)
 - ii. Product specifications showing eligibility
 - iii. Proof of current Medical Baseline enrollment
- c. Incomplete or illegible applications will not be processed.

5. Processing and Payment:

- a. Rebates will be processed on a first-come, first-served basis while program funds remain available.
- b. Allow 8 weeks for processing after submission of a complete application.
- c. MVU reserves the right to verify equipment purchase and installation prior to issuing payment.

6. Program Limitations:

- a. Funding is limited and subject to change or discontinuation without prior notice.
- b. MVU does not endorse, recommend, or warrant any specific brand, manufacturer, or dealer.
- c. Customers are responsible for proper use, maintenance, and storage of equipment.
- d. MVU is not liable for any damages, losses, or injuries resulting from the use or misuse of the equipment.

7. Audit and Verification:

- a. MVU reserves the right to inspect and verify qualifying purchases before or after rebate issuance.
- b. False, misleading, or fraudulent information will result in denial or repayment of rebate funds.

8. Tax Responsibility:

- a. Rebates may be considered taxable income. Customers are responsible for any applicable taxes or reporting requirements.

9. Program Modification or Termination:

- a. MVU reserves the right to modify program terms, rebate amounts, or eligibility requirements at any time without notice.

10. Acceptance of Terms:

- a. Submission of an application constitutes the applicant's acknowledgment and acceptance of these Terms & Conditions.

TAX LIABILITY:

Rebates and incentives may be taxable. Customers are advised to seek guidance from their tax advisor regarding the tax implications of rebates. MVU is not responsible for any taxes that may be imposed on the customer as a result receiving a rebate.

APPLICATION REQUIREMENTS:

- This signed and dated application, copies of all documentation required must be submitted to Moreno Valley Utility.
- The applicant is responsible for filling out the application completely, truthfully and accurate.

PAYMENT:

- Payment of the rebate is conditional that all supporting documentation be submitted with the application. Delays in proper documentation will delay the rebate delivery.
- Moreno Valley Utility will mail rebate checks within 8 weeks of an approved application.

By signing this form, I certify that I have read and understand the terms and conditions of the Program.

The information I have provided is true and correct and the Incentive for which I am requesting meets the requirements as stated on this application.

Applicant Signature: _____ Date: _____

For office use only

Application Status: Approved Not Approved

MVU Representative Signature: _____ Date: _____