

Senate Bill 272 Catalog of Enterprise Systems - Updated June 30, 2021

Product	Vendor	Purpose	Categories	Custodian	Collection Frequency	Updated Frequency
Accela Citizen Access (ACA or SimpliCITY)	Accela	Public Portal for Accela Civic Platform	Permit System	Development Services (Planning, Fire Prevention, Building & Safety, Transportation, & Land Development)	Daily	Daily
Accela Civic Platform (ACP or Accela Automation)	Accela	Code Compliance/Abandoned Vehicle Abatement	Code Enforcement	Code & Neighborhood Services	Daily	Daily
Accela Civic Platform (ACP or Accela Automation)	Accela	Community Development Parks & Community Services Classes/Facility	Permit System	Development Services (Building & Safety, Planning, Fire Prevention, Transportation, & Land Development)	Daily	Daily
Active Net	Active Network	Reservation System	Recreation Software	Parks & Community Services - Recreation Services	Daily	Daily
ArcGIS/ArcSDE	esri	GIS Mapping and Analysis	Geographic Information Systems	Technology Services	Daily	Daily
AutoCAD	AutoDesk	Engineering Review	Engineering	Capital Projects	Daily	Daily
Chameleon	HLP	Animal Services	Animal License	Animal Services	Daily	Daily
City's Facebook Page (https://www.facebook.com/cityofmorenovalley/)	Facebook	Civic Engagement	Social Media	City Manager's Office - Media	As Needed	As Needed
City's Instagram Site (https://instagram.com/cityofmorenovalley)	Instagram	Civic Engagement	Social Media	City Manager's Office - Media	As Needed	As Needed
City's NextDoor Site	NextDoor	Civic Engagement	Social Media	City Manager's Office - Media	As Needed	As Needed
City's Twitter Site (https://twitter.com/MoValCityHall)	Twitter	Civic Engagement	Social Media	City Manager's Office - Media	As Needed	As Needed
City's YouTube Site (https://www.youtube.com/user/mvtv3morenovalley)	YouTube	Civic Engagement	Other	City Manager's Office - Media	As Needed	As Needed
DataTicket	Data Ticket dba Revenue Experts	Administrative Citations	Parking Ticket	Administrative Citation, Parking Ticket, and Demand Processing Payment Collection	As Needed	As Needed
Digital Plan Room	ePermitHub	Electronic Plan Check	Other	Community Development	Daily	Daily
Dynamics CRM	Microsoft	Citizen Relationship Management	Customer Information System	Technology Services	Daily	Daily
Exchange	Microsoft	Email	Email System	Technology Services	Daily	Daily
False Alarm Management	HdL Companies	Track Citations/Payments	Data Storage	Treasury	As Needed	As Needed
Geocortex	VertiGIS	GIS Websites	Geographic Information Systems	Technology Services	As Needed	As Needed
GovernmentJobs.com	GovernmentJobs.com	Applicant Tracking	Data Storage	Human Resources	As Needed	As Needed
HdL Prime	HdL Software LLC	Business License	Business License	Treasury	Daily	Daily
Laserfiche	Compulink Management Center, Inc	Electronic Document Storage /Retrieval/Retenion/ Management/Workflow Processing	Document Management	City Clerk's Office	Daily	Daily
Legislative Management	Accela	Agenda Approval/Voting Board/Video Streaming/Agenda Website	Agenda Management	Technology Services	Daily	Daily
LetsTalkMoVal	MySidewalk	Civic Engagement	Social Media	City Manager's Office - Media	As Needed	As Needed
Microsoft Access	Microsoft	Database Management Systems	Data Storage	Various Divisions	As Needed	As Needed
Microsoft Office	Microsoft	Office Productivity Tools	Other	Technology Services	Daily	Daily
Microsoft Project	Microsoft	Project Management	Data Storage	Capital Projects	As Needed	As Needed
Microsoft SQL Server	Microsoft	Database Systems	Data Storage	Technology Services	Daily	Daily
MyCityApps	Tyler Technologies	City Mobile App	Customer Information System	Technology Services	As Needed	As Needed
New World	Tyler Technologies	Human Resources	Human Resources	Human Resources	Daily	Daily
New World	Tyler Technologies	Enterprise Resource Planning (ERP)/General Ledger/Accounts Payable/Accounts Receivable/Payroll/	Financial System	Financial & Management Services	Daily	Daily
Nixle	Nixle	Civic Engagement	Social Media	Technology Services - Media	As Needed	As Needed
Property Tax Management	HdL Companies	Track Property Taxes	Data Storage	Community Development	As Needed	As Needed
Sales Tax Management	HdL Companies	Track Sales Tax	Data Storage	Treasury	As Needed	As Needed
SIRE	Hyland Software	Electronic Document Storage/Retrieval	Document Management	City Clerk's Office	Daily	Daily
Tyler Cashiering	Tyler Technologies	Cash Receipting	Financial System	Financial & Management Services - Treasury	Daily	Daily
Tyler Content Manager	Tyler Technologies	New World ERP Document Management	Document Management	Financial & Management Services	Daily	Daily
WebEOC	Juware	Incident Management System	Other	Office of Emergency Operations	As Needed	As Needed