MORENO VALLEY UTILITY

Residential AC or HP Tune-up Rebate Application

Residential Existing Systems Only

Office Use Only
Rebate:
Month/Year:

Please complete and sign all pages of this form. All information is required to process rebate(s).

Customer Information							
MVU Account #		Date		Phone #			
First Name		Last Name			Email		
Home Address							
City		State		Zip Code			
Mailing Address (If Different)							
City		State		Zip Code			
Building Type	☐ Single Family ☐ Multi-Family			Year Built			
Equipment Type							
Equipment Type	☐ Air Conditioner ☐ Heat Pump						
Date of Last Tune Up		Date of Current Tune Up					

Contractor Information							
Company Name		Technicians Name					
Business Phone		Business Fax (Optional)					
Address		Email					
City		State		Zip Code			
Contractor's License Number							

Tune- Up Rebate Allowance

$75 per AC or HP unit. Limit 2 units per location. Systems must be at least 1 year old. Contractor must be NATE Certified.

Qualifying Energy Efficiency Improvements and Rebates

Moreno Valley Utility (MVU) currently offers rebates for existing Air Conditioner (AC) and Heat Pump (HP) systems tested and tuned up to meet minimum efficiency requirements. The technician must be NATE certified and certify that the system meets manufacturer's specifications with regard to:

- ✓ System air flow
- ✓ Refrigerant pressure
- ✓ Total system static pressure
- ✓ Temperature fall (AC or Heat Pump) or rise (Heat Pump)
- ✓ Refrigerant charge

If manufacturer's data is no longer available, the technician must indicate the standard that is used to determine target flows, pressures, and temperatures.

Required Tune-Up Certification

The technician is required to complete the "Air Conditioner or Heat Pump Tune-up Data Certification" page of this application to qualify. The technician is required to leave a copy of the test data (or third-party certification) with the customer and a copy must accompany the rebate application.

MORENO VALLEY UTILITY

Residential AC or HP Tune-up Data Certification

Technician is required to complete and sign this form and provide two copies for the customer

Customer Information					
Customer Name		Phone			
Site Address		Email			
City		State		Zip Code	

Contractor Information			
Company		Technician	
Tune-Up Date		Copy of this completed form given to customer	☐ Yes ☐ No

Equipment Information- Must be legible to qualify						
Outdoor Unit Brand						
AHRI Reference No.		Indoor Coil Model No.				
Furnace/ AH Model No.		AC Type	☐ Split ☐ Package	Capacity (Btu/hr)		
Manufacturer's Specification Used	☐ Yes ☐ No (If no, standard used: _____)					

AIR FLOW TEST		
System Air Flow		CFM
Measurement Method		
Is the system's air flow at least 350 CFM per ton, or does it meet manufacturer's specs?		☐ Yes ☐ No
Return Static Pressure		☐ Inches ☐ Pa (check one)
Supply Static Pressure		☐ Inches ☐ Pa (check one)
Total Static Pressure		☐ Inches ☐ Pa (check one)
Does the static pressure meet manufacturer's recommendation?	☐ Yes	☐ No

REFRIGERANT CHARGE			
Has refrigerant charge been measured and tested to meet manufacturer's recommendations?		☐ Yes ☐ No	
PERFORMANCE TEST			
Outdoor air temperature during test		☐ Fahrenheit ☐ Celsius	
Test conducted during cooling or heating operation		☐ Cooling ☐ Heating	
Was system running at least 15 minutes before measurements?		☐ Yes ☐ No	
Measured Suction Pressure	psig	Manufacturer's Suction Pressure Spec	psig
Measured Discharge Pressure	psig	Manufacturer's Discharge Pressure Spec	psig
Return Plenum Temperature		☐ Fahrenheit ☐ Celsius	
Supply Plenum Temperature		☐ Fahrenheit ☐ Celsius	
Manufacturer's temperature rise or fall at outdoor test temperature		☐ Fahrenheit ☐ Celsius	

By signing below, I certify that these results are an accurate reflection of the system's performance measurements and the manufacturer's recommended (or equivalent) operating air flows, refrigerant pressures, and air temperatures. I certify that I have performed a test and tune-up of this system to meet program or equivalent requirements. I further certify that I am a NATE Certified Technician.

Technician Signature: _____ **Date:** _____

Upon signing this agreement, customer acknowledges the following:

Moreno Valley Utility (MVU) reserves the right to inspect completed work and installed measures. Rebates will be paid only on work that meets MVU specifications. Customer certifies that they are familiar with, and agree to, the standards regarding this program. MVU disclaims any warranty, whether expressed or implied, for any materials or labor associated with installation, maintenance, repair, or any energy savings associated with the measures. MVU will not accept any liability resulting from participation in this program. This rebate offer may be changed or discontinued at an time by MVU. Rebates will only be applied to open, current accounts.

I understand the above and certify that I am a customer of MVU and that the eligible energy efficiency measures were installed at the location indicated on this application.

Customer Signature: _____ **Date:** _____

You may submit your application:

Online at the moval.org website

By email at: mvuprograms@moval.org

By mail at: MVU Processing Center P.O. Box 88005 Moreno Valley, CA 92552

In person at: 14225 Corporate Way, Moreno Valley, CA 92553

Allow 6-8 Weeks for processing.

***Please see terms and conditions on the next page.**

Program Participation Information ● Terms & Conditions

- Rebates will be paid to the customer of record or the owner of the property and cannot be assigned to a contractor or other third party. The customer of record is the primary or secondary name on the electric service account.
- Rebates are for existing homes only with the exception of the participants in the New Construction Program.
- Limited funds. Rebates are limited, not guaranteed and may be terminated without prior notice.
- Applications for rebates totaling $5,000 or more require pre-approval from MVU. All measures must be installed, and rebate applications postmarked no later than 30 days past from the end of the Fiscal Year or July 31.
- Rebates are capped at 50% of the cost of the measure with the exception of the Custom Program which is capped at 25% of the cost of the installed measure. The maximum allowable rebate total for any fiscal year is $5,000 for residential customer sites and $25,000 for business customer sites, except as approved by the City Manager, subject to approval by the City Council.
- The MVU Energy Efficiency Program is a Fiscal Year Program and thus the term “annually” or “fiscal year” for this program means from July 1 to June 30 of the program year.
- Rebate check time frame: If all program requirements are met, a rebate check is generally mailed within 6 to 8 weeks, unless the application is selected for inspection, which may take additional time. Incomplete applications will not be processed.
- Keep copies: Customers are advised to keep a copy of their completed application with required documentation (including receipts, invoices, etc.) for their records.
- Licensed Contractor Required: If replacing a Heating Ventilation and Air Conditioning (HVAC) system and/or Heat Pump (HP) or installing attic insulation, these projects must be completed by a licensed contractor.
- Rebate frequency: A customer may only receive a rebate for the same product at the frequency indicated in the charts for this section or program description language.
- NEM customers: Net energy metered (self-generating) customer’s rebate amount will be determined by the percentage of their total energy usage that is not offset by their photovoltaic system. For example, if only 25% of an NEM customer’s energy is supplied by MVU then their incentive is reduced to 25% of the rebate amount listed on the application.
- Building permit requirements. Building permits are a requirement for certain projects, including the replacement of a Heating, Ventilation and Air Conditioning (HVAC) system and/or Heat Pump (HP). Failure to apply for a building permit, when one is required, can result in a fine from the city building department and disqualification for receipt of rebate. Call the City building department for more information.
- The equipment must be new and installed at the residence service address listed on the application prior to submittal of an application. Resale units, units leased, rebuilt, rented, won as a prize or partially retrofitted units do not qualify.
- To receive a rebate, customers must allow an onsite inspection if requested. The rebate will not be paid if participation in any required pre-payment verification is refused. Projects may be selected for evaluation studies and/or program measurement by external contractors appointed by MVU. These types of studies are used to analyze current program performance and improve future programs.

- The selection, purchase, installation and ownership and maintenance of the product or improvement listed on the application is the sole responsibility of the customer and the customer's supplier, installer or contractor who provided the products or improvements is not an agent or representative of MVU. With respect to the measures a customer may choose to install, MVU makes no warranty, whether expressed or implied, including warranty of merchantability or fitness for any particular purpose. MVU has no liability whatsoever concerning measures installed or the workmanship of any third parties.

- By participating in the rebate program, the customer agrees to continue using the incentivized equipment for the service life of the product (as per manufacturer's recommendations) or for five years, whichever is less. If the customer does not comply with this requirement, MVU has the right to seek a refund for a prorated amount of the original incentive initially paid to the customer. Under no circumstances will rebates exceed 50 percent of the purchase price of the item. For purposes of the commercial program the "purchase price" includes unit cost plus installation labor. Customers who self-install may not charge installation labor. This charge applies to vendor labor only. Sales tax is not included in the item's purchase price.

- The customer must provide proof-of-purchase for all equipment for which they are applying for a rebate with each rebate application. This documentation should include all of the following information: Customer name and address of installation; Text description of each type of equipment installed; Make or brand name and model number; Serial number (if applicable); Quantity installed; Cost per unit; Sales tax; Date of purchase; Vendor contact information (if applicable); and Receipt/invoice that shows fully paid.

  TAX LIABILITY—Rebates and incentives may be taxable. Customers are urged to consult their tax advisor concerning the taxability of rebates. MVU is not responsible for any taxes that may be imposed on the customer as a result receiving a rebate.