

Senate Bill 272

Approved on October 11, 2015, SB 272 adds a section to the California Public Records Act requiring local agencies to create a catalog of Enterprise Systems by July 1, 2016 with annual updates.

Enterprise System

A software application or computer system that collects, stores, exchanges and analyzes information that the agency uses that is both of the following:

- A multi-departmental system or a system that contains information collected about the public.
- A system that serves as an original source of data within an agency.

An Enterprise System does not include any of the following:

- Information Technology security systems, including firewalls and other cybersecurity systems.
- Physical access control systems, employee identification management systems, video monitoring and other physical control systems.
- Infrastructure and mechanical control systems, including those that control or manage street lights, electrical, natural gas or water or sewer functions.
- Systems related to 911 dispatch and operation or emergency services.
- Systems that would be restricted from disclosure by Section 6254.19.
- The specific records that the information technology system collects, stores, exchanges or analyzes.

Requirements

1. Create a catalog of enterprise systems, containing:
 - Current system vendor
 - Current system product
 - System's purpose
 - A description of categories or types of data
 - The department that is the prime custodian of the data
 - The frequency that system data is collected
 - The frequency that system data is updated
2. To make the catalog publicly available upon request
3. To post the catalog in a prominent location on the agency's website

Exception

If the public interest served by not disclosing the information described clearly outweighs the public interest served by disclosure, the local agency may instead provide a system name, brief title or identifier of the system.

City of Moreno Valley Enterprise Systems

Generated July 07, 2025

Product	Vendor	Purpose	Data Category	Custodian	Collection frequency	Update frequency
Accela Citizen Access (ACA or SimpliCITY)	Accela	Public Portal for Accela Civic Platform	Permit System	Development Services (Building & Safety/Planning/Fire Prevention/Transportation/Land Development)	Daily	Daily
Accela Civic Platform (ACP or Accela Automation)	Accela	Community Development	Permit System	Development Services (Building & Safety/Planning/Fire Prevention/Transportation/Land Development)	Daily	Daily
Accela Civic Platform (ACP or Accela Automation)	Accela	Code Compliance and Abandoned Vehicle Abatement	Code Enforcement	Code & Neighborhood Services	Daily	Daily
Active Net	Active Network	Parks & Community Services Activities and Facility Reservation System	Recreation Software	Recreation Services	Daily	Daily
Adobe DC and Creative Cloud	Adobe	Adobe PDF Editor and Graphic Design Tools	Other	Technology Services	Daily	Daily
A.M. Best Key Rating Guide	A.M. Best Company, Inc.	Insurance Rating Service	Other	City Attorney's Office	As Needed	Annually
ArcGIS/ArcSDE	esri	GIS Mapping and Analysis	Geographic Information Systems	Technology Services	Daily	Daily
AutoCAD / DLT	AutoDesk	Engineering Review	Engineering	Capital Projects	Daily	Daily
AutoTurn	Transoft Solutions	AutoCAD add-on for road and site design analysis	Other	Transportation Engineering	As Needed	As Needed
Canto	Canto	Digital Asset Management System	Data Storage	Media & Communications	Daily	Daily
Certfocus	Vertikal	Insurance Review	Other	Purchasing	As Needed	As Needed
Chameleon	HLP	Animal Services	Animal License	Animal Services	Daily	Daily

Product	Vendor	Purpose	Data Category	Custodian	Collection frequency	Update frequency
Citibot AI-Powered Communication Platform	Citibot Inc.	Citibot is a smart chatbot that helps cities stay connected with residents through text, web chat, and social media. It answers questions, takes service requests, and sends updates anytime, in over 70 languages.	Web Site	City Manager's Office	As Needed	As Needed
CityGovApp - ACP Apps	CityGovApp	Mobile Inspection App/Virtual Video Inspection App/Fire Hazard Abatement App	Permit System	Technology Services	Daily	Daily
CityGovApp - Public Street Sweeping Notification App	CityGovApp	Citizen App (iOS and Android) subscription to provide notifications regarding upcoming street sweeping activities. It also provides instant notifications and preconfigured holiday notifications	Social Media	Technology Services	Daily	Daily
City's Facebook Page (https://www.facebook.com/cityofmorenovalley/)	Facebook	Civic Engagement	Social Media	City Manager's Office - Media	As Needed	As Needed
City's Instagram Site (https://instagram.com/cityofmorenovalley)	Instagram	Civic Engagement	Social Media	City Manager's Office - Media	As Needed	As Needed
City's NextDoor Site	NextDoor	Civic Engagement	Social Media	City Manager's Office - Media	As Needed	As Needed
City's Twitter Site (https://twitter.com/CityofMoVal)	Twitter	Civic Engagement	Social Media	City Manager's Office - Media	As Needed	As Needed
City's YouTube Site (https://www.youtube.com/user/mvtv3morenovalley)	YouTube	Civic Engagement	Other	City Manager's Office - Media	As Needed	As Needed
DataTicket	Data Ticket dba Revenue Experts	Administrative Citation/Parking Ticket/Demand Processing Payment Collection	Other	Code & Neighborhood Services	As Needed	As Needed
DocuSign	Carahsoft	Electronic Signature	Other	Technology Services	As Needed	As Needed
Dynamics CRM	Microsoft	Citizen Relationship Management	Customer Information System	Technology Services	Daily	Daily
ePermitHub	PermitRocket Software	Electronic Plan Check	Engineering	Development Services	Daily	Daily
eScribe	eScribe	Legislative Management Software	Agenda Management	City Clerk	Daily	Daily

Product	Vendor	Purpose	Data Category	Custodian	Collection frequency	Update frequency
Evolve365	Planet Technologies	Training Platform	Other	Technology Services	As Needed	As Needed
Exchange	Microsoft	Email	Email System	Technology Services	Daily	Daily
False Alarm Management	HdL Companies	Track Citations & Payments	Data Storage	Treasury	As Needed	As Needed
Genesys	Carahsoft	Call Automation Software	Other	Technology Services	As Needed	As Needed
Geocortex	VertiGIS	GIS Websites	Geographic Information Systems	Technology Services	As Needed	As Needed
GovernmentJobs.com	GovernmentJobs.com	Applicant Tracking	Data Storage	Human Resources	As Needed	As Needed
GPS Software	California Surveying & Drafting Supply, Inc.	Geospatial Tools	Geographic Information Systems	Geographic Information Systems	As Needed	As Needed
Graffiti Tracker	Graffiti Tracker, Inc.	Graffiti Analysis Software	Public Safety	Public Works	As Needed	As Needed
Gravity Report Automation	Gravity	Automated Reporting: Operating Budget, Budgeting & Analytics, Transparency & Digital Budget Book, CIP Budget, CIP Advanced Report Automation, ACFR & PAFR Automation, Pension & OPEB Disclosure for GASB 68 & 75, Grants Management & SEFA Automation	Other	Financial & Management Services	Daily	Daily
G-Whiz	Gray Quarter	Integration, Decision Tree Tool	Other	Technology Services	As Needed	As Needed
HdL Prime	HdL Software LLC	Business License	Business License	Treasury	Daily	Daily
Laserfiche	Compulink Management Center Inc. - dba Laserfiche	Electronic Document Storage/Retrieval/Retention Management/Workflow Processing	Document Management	City Clerk's Office	Daily	Daily
Microsoft Access	Microsoft	Database Management Systems	Data Storage	Various Divisions	As Needed	As Needed

Product	Vendor	Purpose	Data Category	Custodian	Collection frequency	Update frequency
Microsoft Project	Microsoft	Project Management	Data Storage	Capital Projects	As Needed	As Needed
Microsoft SQL Server	Microsoft	Database Systems	Data Storage	Technology Services	As Needed	As Needed
Mitchell1	ProDemand/Mgr+ Shopstream	Vehicle Repair/Diagnostics/Estimating/Maintenance	Other	Maintenance & Operations	Daily	Daily
MPulse	MPulse	Facilities Maintenance	Other	Maintenance & Operations	Daily	Daily
MyCivic App - Moreno Valley	Tyler Technologies	City Mobile App	Customer Information System	Technology Services	As Needed	As Needed
NearMap	NearMap	Ortho Imagery	Geographic Information Systems	Geographic Information Systems	As Needed	As Needed
NetFile	NetFile Inc.	City Clerk's Office Hosted eFiling needs.	Data Storage	City Clerk's Office	As Needed	Daily
New World	Tyler Technologies	Enterprise Resource Planning (ERP) - General Ledger/Accounts Payable/Accounts Receivable/Payroll/Assets/Budgeting/Open Data Portal	Financial System	Financial Operations	Daily	Daily
New World	Tyler Technologies	Human Resources	Human Resources	Human Resources	Daily	Daily
OpenGov	OpenGov, Inc.	Bid Submission and Evaluation Website	Financial System	Financial & Management Services	As Needed	As Needed
Paver	APWA	Automated Pavement Management System	Other	Capital Projects	As Needed	As Needed
PDFlyer	Wolters Kluwer	Adobe Add-in	Other	Finance	As Needed	As Needed
Property Tax Management	HdL Companies	Track Property Taxes	Data Storage	Financial Operations	As Needed	As Needed
Sales Tax Management	HdL Companies	Track Sales Tax	Data Storage	Financial Operations	As Needed	As Needed

Product	Vendor	Purpose	Data Category	Custodian	Collection frequency	Update frequency
TimeMatters	LexisNexis	Case Management	Document Management	City Attorney's Office	As Needed	As Needed
Tyler Cashiering	Tyler Technologies	Cash Receipting	Financial System	Financial Operations	Daily	Daily
Tyler Content Manager	Tyler Technologies	New World Document Management	Document Management	Financial & Management Services	Daily	Daily
Tyler Payments	Tyler Technologies	Financial and Management Services payment processing solution.	Financial System	Financial and Management Services	Daily	Daily
Wordly	Wordly	Cloud-based transcription and translation service	Other	City Clerk's Office	Daily	Daily